

REMINDER: Boil Water Notice for Wainiha-Haena and Kilauea

Published on September 11, 2026



LIHUE – The Department of Water (DOW) reminds the public of the Boil Water Notice for Wainiha-Haena and Kilauea. The Boil Water Notice will remain in effect until further notice. **DO NOT DRINK WATER FROM THE TAP**

Due to the prolonged water outage caused by Hurricane Lowell, as a precautionary measure, customers in Wainiha-Haena and Kilauea are advised to boil all water used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.

Bring water from the tap to a rolling boil for a minimum of 1 minute, cool down and store in a sterilized/disinfected container. Alternatively, customers may add between 1-8 drops of new, unscented liquid bleach with a strength of 5-6% (like Clorox) to each gallon of water for disinfection. Fill a clean container with water, add the chlorine and let the water stand for at least 30 minutes before using. The water will have a slight chlorine odor.

Boiled, disinfected or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling and disinfection kills bacteria and other organisms in the water.

For more information and to view updates, please visit kauaiwater.org/service-outages/

To report a water outage or leak, call 808-245-5400, option 1 or 808-245-5444.